



HUD 800 NUMBERS

800 Numbers Providing HUD Information To The Public

Purchasing A Home And Making Home Improvements . . .

HUD Homes Hotline:

(800) 767-4483

Provides information detailing how to buy a HUD owned home.

HUD Homes Information System:

(800) 366-4582

Listings for HUD Homes in Alabama, the Caribbean, Florida, Georgia, Kentucky, Mississippi, North Carolina, South Carolina, and Tennessee. For other States, contact your local HUD office.

Debt Management Service:

(800) 669-5152 (Albany, NY)

(800) 735-4849 (Chicago, IL)

(800) 347-3731 (Seattle, WA)

Agents work with consumers who have defaulted on Title I Property Improvement or Mobile Home Loans to facilitate collection.

Fair Housing Clearinghouse:

(800) 343-3442

TDD (800) 290-1617

Provides information on Fair Housing issues and refers callers to state HUD offices. Gives technical assistance on accessibility questions in English and Spanish.

Homeownership for Women:

(888) 466-3487

TDD (800) 483-2209

Provides homeownership information to help women overcome homeownership obstacles.

Housing Counseling Clearinghouse:

(800) 217-6970

TDD (800) 483-2209

Disseminates information relating to all aspects of housing counseling. Nonprofits, local governments, lenders and others involved with homeownership initiatives can be linked with each other, and to a variety of resources that offer assistance in helping traditionally under served populations achieve homeownership.

Housing Counseling Referral Line:

(800) 569-4287

TTY (800) 358-6216

Provides housing counseling, often referring callers to local housing counseling services. Also gives information pertaining to mortgages recently sold by HUD. Available in English and Spanish.

Manufactured Housing Office:

(800) 927-2891

Serves as a Consumer Complaint Hotline. Calls returned within 24 hours.

Multifamily Housing Clearinghouse:

(800) 685-8470

TDD (800) 483-2209

Assists local residents, resident councils, nonprofit organizations, public housing authorities, and regional HUD Offices on issues such as resident rights and programs for the elderly and disabled.

Title I Home Improvement Program:

(800) 733-4663

Provides callers with names of lenders of Title I loans for property improvements.

Title I Note Servicing Section:

(800) 473-7225

Provides callers with information regarding the seizure of IRS refunds, the payoff balance, a release or satisfaction letter after paying debt, proof of debt, or a skip tracer.

Policy And Research . . .

HUD User:

(800) 245-2691

TDD (800) 483-2209

The information center for HUD's Office of Policy, Development and Research (PD&R). Distributes PD&R publications and runs data searches for policy makers, professors, and researchers.

Corrections? Please help us by sending your corrections to the HUD Veteran Resource Center.



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Habitat II Clearinghouse:

(800) 248-8180

TDD (800) 483-2209

Provides information on HUD's involvement with the Habitat II Conference in Istanbul, Turkey.

Community Improvement . . .

Community Connections Information Center:

(800) 998-9999

TDD (800) 483-2209

Information Clearinghouse for HUD's Office of Community Planning and Development (CPD). Provides information and technical assistance on housing, community development, and economic development programs.

Drug Information and Strategy Clearinghouse:

(800) 578-3472

TDD (800) 483-2209

Information Clearinghouse for HUD's Office of Crime HUD's Technical Assistance Grants for Public Housing Authorities to fight drugs. Serves as a reference request line for local policy makers, law enforcement, consultants, and PHA's.

Federal Surplus Property Program:

(800) 927-7588

Provides information to the public regarding properties that can be leased from the government to assist homeless people, and details the process and benefits of the program.

Housing Discrimination . . .

Fair Housing Task Force:

(800) 800-5029

Provides information to the public on fair lending "best practices" lending agreements. Also provides information to lenders interested in signing "best practices" agreements with HUD.

Housing Discrimination Hotline:

(800) 669-9777

TTY (800) 927-9275

Provides information for callers about Fair Housing Rights. Records consumer complaints of unfair treatment or discrimination. In English and Spanish.

HUD's Office of Fair Housing Enforcement:

(800) 347-3739

Provides callers from Arizona, California, Hawaii, and Nevada with information on Federal Fair Housing laws. Callers from other States should contact their local HUD Office.

Native American Programs . . .

Native American Programs Office:

(800) 735-3239

Provides Indian Housing Authorities and tribal governments in the 28 states east of the Mississippi River plus Minnesota with information on HUD Indian programs and provides technical assistance. Callers from other States should contact their local HUD Office.

Publications, Forms, and Issuances . . .

Directives Ordering Desk:

(800) 767-7468

Distributes HUD policy documents such as handbooks, notices, mortgagee letters, Title I letters, and special directives.

To Report Fraud, Waste, and Mismanagement . . .

HUD's Office of Inspector General:

(800) 347-3735

TTY (202) 708-2451

Hotline for employees and members of the public to report general fraud, waste, and mismanagement in HUD programs or in the use of HUD funds.

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Business Partners . . .

Electronic Data Interchange (EDI):

(800) 483-4334

Provides electronic filing of FHA single-family mortgage insurance claims, mortgage loan default reporting and mortgage record changes and terminations.

FHA Loan Information Line:

(800) 342-3024

Provides information and/or technical assistance to lending institutions that service FHA loans.

HUD Support Service Center:

(800) 697-6967

Provides referral information for homeowners who had a FHA-insured home mortgage, and who may be eligible for a refund of part of their mortgage insurance premium or a "distributive share."

Neighborhood Networks:

(888) 312-2743

TDD (800) 483-2209

Enhances the self-sufficiency, employability, and economic self-reliance of low-income families and the elderly living in HUD-insured and -assisted properties by providing such residents with onsite access to computer and training resources.

Office of University Partnerships (OUP):

(800) 245-2691

TDD (800) 483-2209

Serves as a catalyst for helping colleges and universities put HUD resources to work in creative partnerships to revitalize their own communities. OUP brokers a wide range of initiatives and cooperative ventures through which universities can apply their traditional missions of teaching, research, service, and outreach to pressing community problems.

Resident Initiatives Clearinghouse:

(800) 955-2232

TDD (800) 483-2209

Information Clearinghouse for HUD's Office of Community Relations and Involvement. Provides information support for activities that promote the empowerment of residents of public housing, Indian housing, and privately owned, federally subsidized multi-family housing.

All telephone numbers listed above may be accessed via TTY by calling the Federal Information Relay Service at (800) 877-TDDY (8339).

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